

Sustainability Policy Statement

Main Principles

- ◆ Road haulage firms are feeling the impact of society's growing concern about their operations on the environment. Among industries, road haulage has an especially high profile and must ensure that all reasonable steps are taken to reduce adverse affects of their operations
- ◆ Concern expresses itself in many forms: pressure from local residents and councils; increased regulation from government and its agencies, and requirements from customers rightly seeking high standards from their suppliers. Our employees and potential recruits seek assurance that the company acknowledges its responsibility for the places where we operate and for the broader environment
- ◆ Our responsibilities cover truck specification and operations and the depots, offices, workshops and buildings from which we operate and provide haulage-related services. We seek to adopt and maintain best practice in what we do and to subject that to regular review to ensure that it remains the most effective within our business
- ◆ In adopting these measures, we aim to protect the environment, to enhance the reputation of our business and to strengthen the business for the long term. In addition, we hope to raise the appreciation of the positive and

essential contribution that our industry makes to the economy and people of the UK

- ◆ It is our belief that good environmental practice contributes to cost-reduction, efficiency and long-term health of the business. Green haulage is efficient haulage

Objectives

It is our policy to:

1. Develop, maintain and operate our resources in an environmentally responsible manner
2. Make a positive and commercially realistic contribution to improve the environment in which we operate
3. Ensure that the threat of pollution in any form from our activities is identified and eliminated or tightly monitored and controlled
4. Minimise our consumption of materials, fuel energy and water and to recycle as much as economically feasible
5. Eliminate or minimise any harmful effects of our activities upon employees, customers, neighbours and the public

In pursuit of these aims, we adopt the following practical steps:

As Vehicle Operator

- ◆ Maintain a culture of safe and fuel-efficient driving on the road and at loading and unloading premises; minimise fuel use and therefore environmental pollution; and to maximise safety and consideration for others. We do this through training, monitoring and the re-training of drivers as necessary
- ◆ Ensure that drivers understand how they can get the best performance from their truck and any ancillary equipment and avoid unnecessary use of fuel
- ◆ Monitor the fuel use of vehicles and of drivers
- ◆ (when planning truck movements) use local knowledge and other sources of information to optimise efficiency of the vehicle and to avoid congesting roads
- ◆ Load our vehicles to the maximum permitted by weight/volume as much as possible by, for example, flexible scheduling, load consolidation and back-loading where this is compatible with the service requirements of customers
- ◆ Ensure that the vehicles are maintained to a high standard
- ◆ Ensure that noise from our operations is kept to a minimum in noise-sensitive areas and times
- ◆ Engage with our employees, welcoming their ideas and commitment and regularly review our operations, drawing on sources including the Road Haulage Association and the Freight Best Practice programme

As Property Owner

- ◆ Minimise the use of lighting, heating, paper and other material consistent with the comfort of employees and requirements of the business
- ◆ Maintain effective control and audit trail of effluents and waste, including paper, packaging and oils
- ◆ Ensure that the general appearance of the property is visually acceptable by, as examples, keeping the building clean and well maintained, landscaping or tree-screening and maintaining a proper surface
- ◆ Carry out energy-saving audit of our buildings, including building insulation, use of waste oil for heating boilers, time-switches on lighting etc
- ◆ Co-operate with other firms in the area in improving general appearance
- ◆ Regularly review our costs and environmental performance

As Consumer

- ◆ Minimise our use of paper and other office consumables, for example by double-siding all paper used, and identifying opportunities to reduce waste
- ◆ As far as possible arrange for the reuse or recycling of office waste, including paper, computer supplies and redundant equipment
- ◆ Reduce the energy consumption of office equipment by purchasing energy efficient equipment and good housekeeping